



# We are hiring Service Technicians in Hope, BC!

Out in the field, we quite literally connect millions of Canadians to the super-cool, super-fast, super-reliable products and services that TELUS offers. We also connect in another way with our customers. We meet them in their homes and their businesses and it's our job to offer them the amazing customer experience that they expect from TELUS. We're that rare breed of great with our hands and with our hearts. In fact, making the human connection is just as important to us as keeping those same humans connected to the technology they need. We know it's not something everyone has in them, but if you do, we definitely want to hear from you.

## What to Expect

- You'll be responsible for installing, maintaining and supporting TV, Internet, home phone, and security services
- You'll drive future growth for TELUS by providing exemplary customer service and education to our customers face to face on both new and existing products in the customer's home.
- As a trusted advisor, you'll highlight any sales opportunities designed to help our customers get the best out of their TELUS experience.

## What's in it for you?

- An hourly wage of \$23.41 with added performance incentives and annual bonuses.
- Drive your own learning through a variety of formal, informal and social learning and development opportunities, like our initial nine week training program
- Benefit from a comprehensive health and dental benefits plan that includes life insurance and long term disability coverage
- An opportunity to create a long term career with a leading-edge team that strongly believes in giving back to the communities in which we work, live and serve.

## Important details

- Committed to delivering a positive customer experience
- Able to thrive in a fast-paced, deadline-driven environment
- Passion for continuous learning and improving performance
- Completed a minimum of Grade 11 Math, we'll need your transcripts and/or diplomas
- Able to manage a physically demanding workload (standing, lifting, climbing ladders and working in all weather conditions)
- Clean and valid Class 5 Driver's License or other provincial equivalent
- Normal colour vision to work with colour-coded wiring
- Must meet applicable testing requirements



To apply, visit: [www.telus.com/careers](http://www.telus.com/careers) JOB ID: 20596

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